VOLUNTEERING AT VIEW POINT HEALTH

View Point Health welcomes volunteers in many of our programs. As a Behavioral Health agency, we provide services to clients that are seeking a more fulfilling and rewarding life. The volunteer program at VPH is full of opportunities. We invite people of all backgrounds to participate in the endeavor to create a life of dignity for those with behavioral health concerns in the counties we serve. We open this invitation to people who have the desire to be of service to the VPH community and who have an open heart and mind.

Our volunteer program offers a wide range of experiences from unique friendships to life enriching cross-cultural encounters. The idea of having volunteers here at VPH is to support our staff members in areas that provide volunteers with a broad range of knowledge in the behavioral health field (Mental Health, Developmental Disabilities and Addictive Diseases.)

People volunteer for a wide variety of reasons, especially because they want to help others. However, it's also OK to want some benefits for yourself from volunteering, such as:

- to share a skill
- to feel needed
- to get to know a community
- to demonstrate commitment to a cause/belief
- to gain leadership skills
- satisfaction from accomplishment
- to keep busy
- for recognition
- to have an impact
- to learn something new
- to explore a career
- to build your skills and resume
- to develop a career network
- to enhance your education
- because of personal experience with the problem, illness, or cause

Below are some programs that accept volunteers.

VIEW POINT HEALTH CLUBHOUSE - LILBURN, GA

The Clubhouse is a community based, family-centered, recovery support program designed to assist youth in overcoming drug and alcohol challenges. Youth are encouraged and empowered to make wise, informed decisions about their life and the use of alcohol and drugs. Recovery support services are provided to Clubhouse members and their families to promote satisfying and sober living. Individualized treatment plans are based on the strengths, needs, abilities, and preferences of the youth and family. Engaging the family in treatment is critical to successful recovery and healthy functioning of the entire family and community.

Clubhouse staff work closely with Juvenile Courts, Department of Juvenile Justice, Department of Family and Children Services, schools and families to reduce the risks of alcohol or other drug abuse. This program is designed to restore balance to lives impaired by the effects of substance abuse and dependency. Our services are provided daily with weekend and evening hours available.
VOLUNTEER DUTIES - CLUBHOUSE
Provide support to the Certified Addiction Counselor and Case Manager as assigned:

Member Program Activities
- Assist with daily activities of members at Clubhouse
- Assist with upkeep of the Member Board
- Assist with “Member of the Month” voting and incentive
- Assist with Activity Sign-up Sheet
- Assist with graduation ceremonies

Special Activities
- Assist with special activities such as Health Fairs and Mental Health Awareness Programs

Transportation
- Monitor behaviors during member transport to and from activities

Case Management
- Assist with coordination of youth needs for food, clothing, shelter, transportation, education
- Assist with follow-up services related to attendance, appointments, absenteeism, barrier checks, conflict resolution, and compliance with Clubhouse recovery support
- Assist with appointment reminders

VIEW POINT HEALTH STRIVE CLUBHOUSE - COVINGTON, GA

The STRIVE Clubhouse is a comprehensive and unique program that provides services to youth and their families coping with mental health challenges. The goal is to improve the youth’s ability to manage their mental health symptoms, increase youth and family engagement, increase peer support skills; and decrease isolation and stigma.

The STRIVE Clubhouse members and staff work together each day to perform the jobs of the Clubhouse. Members participate in clinical sessions including group therapy and peer groups, social outings, educational supports, and clubhouse activities.

We can use volunteers at the STRIVE Clubhouse (in Covington) during afternoon hours and weekends. The hours that we work with the members are Mondays-Fridays 2:00 – 8:00 pm, and Saturdays 8:00 am – 3:00 pm.

VOLUNTEER DUTIES – STRIVE CLUBHOUSE
Provide support to the staff as assigned:

Member Program Activities
- Assist with daily activities of members at the Clubhouse
- Assist with upkeep of the Member Board
- Assist with “Member of the Month” voting and incentive
- Assist with Activity Sign-up Sheet
- Assist with graduation ceremonies

Special Activities
- Assist with special activities such as Parent Days, Health Fairs and Mental Health Awareness Programs

Transportation
- Monitor behaviors during member transport to and from activities
Case Management

- Assist with coordination of member’s needs for food, clothing, shelter, education, employment
- Assist with follow up services related to attendance, appointments, absenteeism, and compliance with Clubhouse resiliency support
- Assist with appointment reminders

VIEW POINT HEALTH COMMUNITY REHABILITATION – Lawrenceville, GA

Community Rehabilitation Programs help adults meet their rehabilitation/recovery goals for living in the community.

Beacon Place in Gwinnett County and NewRock serving Rockdale and Newton Counties provides Psychosocial Rehabilitation services to support clients with mental illness to manage their symptoms and gain the skills necessary to live as independently as possible in their community.

The Five Points Peer Support Program serves Gwinnett residents and the NewRock Peer Support Program serves Rockdale and Newton residents. These programs provide Peer run groups and activities which support recovery, self-sufficiency, and availability of choice in services and self-advocacy.

Focusing on job skills and rapid job search, the View Point Health Supported Employment Program provides many clients with support as they seek employment. The core principles of the program include zero-exclusion to help any one that wants to work to overcome barriers to employment, focus on the client’s job performances and unlimited support through the client’s work and recovery journey.

VOLUNTEER DUTIES – COMMUNITY REHABILITATION
Volunteers assist with employment services for clients with Mental Health, Developmental Disabilities and Addictive Diseases. This may include facilitating job readiness, resume development, completing applications, on-line job search and mock interviews. Also, identifying and cultivating relationships with potential employers and other community resources, organizing dress for success clothes closet, answering the telephone, filing program documents and conducting telephone intake assessment.

VIEW POINT HEALTH OUTPATIENT CENTERS
Lawrenceville, GA
Norcross, GA
Covington, GA
Conyers, GA

View Point Health’s Outpatient Centers provide a single point of entry for care where Master’s level clinicians determine a person’s immediate needs for mental health and substance abuse issues, and offer support, evaluation and referral when appropriate.

Clients receive a full continuum of services including psychiatric treatment, individual, group and family therapy, community support, and on-site pharmacy services.
The Outpatient Centers are located in Gwinnett, Newton & Rockdale counties.

The main responsibility for the volunteer at the Lawrenceville Center will be greeting the clients who are coming in and helping guide them to the correct area of the building. Also they may be asked to help assist clients with filling out paperwork/phreesia pads if needed. Phreesia Pads are the electronic system that clients use to fill out their paperwork. This makes everything paperless, it also is able to verify insurance and take payments directly on the pad.

We would like a volunteer 5 days a week if at all possible. It will be during the busy times 9-2 or 9-1.

VOLUNTEER DUTIES – MENTAL HEALTH OUTPATIENT CENTERS

- making Phone calls to remind clients of appointments
- mailing letters at clinician’s request
- archiving charts
- greeting clients and determining the nature of their business and directing them to appropriate staff
- arrange brochures and forms
- filing
- ensure copier has paper
- use phreesia tablet
- receiving co-pays

To inquire about volunteering contact:

Debra Hopkins, Staff Development & Training Coordinator debra.hopkins@vphealth.org

678-209-2361.

Please email your Resume to the above email address and indicate where you would like to volunteer.